

**Kennesaw/Acworth 911
911 Advisory Board Meeting
March 16, 2021 Agenda
2:00 p.m.
City Training Room, First Floor
2529 J.O. Stephenson Avenue, Kennesaw**

1. Call to Order
2. Introduction
3. New Business

Personnel Changes – Director’s Retirement
Hiring/Retention Stats – 2019 & 2020
Call Stats – 2019 & 2020
Complaint Review – 2019 & 2020
CALEA Year 1 Review Outcome – November 2020
Console Upgrade Project – 2021
AT&T Viper Phone System Upgrade – 2021
RapidSOS Location Accuracy & CAD Integration – 2021
National Public Safety Telecommunicators Week (April 11-17, 2021)

4. Discussion

Roundtable – Improving 911 Services
Outstanding Needs of Partner Agencies

5. Adjourn